

Covid-19 in the workplace – How we can help

In support of the National Test & Trace team, Staffordshire County Council offer enhanced Contact Tracing for our residents and business.

The role of the team is to contact people who have tested positive for COVID-19 quickly and accurately identify any people they may have been in close contact with either at home, socially or at work.

As restrictions ease, identifying close contacts will become more important, so that localised outbreaks of COVID-19 can be contained, and our residents and businesses remain safe.

Identifying workplace contacts can be one of our biggest challenges. Some people worry about the repercussions on the business or themselves and we want to reassure you that our priority is only to identify close contacts and ensure they are aware of the legal duty to isolate.

Here are some top tips so that you and your business know what to expect:

1. Ensure your employee records are up to date and that you have a current contact number/email address
2. Identify close contacts in the workplace quickly – the best way to stop the spread and losing more employees is to identify contacts quickly
3. Employers should call the Self-Isolation Service Hub on 020 3743 6715 as soon as they are made aware that any of their workers have tested positive. You will need to provide the 8-digit NHS Test and Trace Account ID (sometimes referred to as a CTAS number) of the person who tested positive, alongside the names of co-workers identified as close contacts. This will ensure that all workplace contacts are registered with NHS Test and Trace and can receive the necessary public health advice, including the support available to help people to self-isolate.

If you are unsure or would like to speak to Staffordshire Contact Tracing team to ask any general questions or to get advice, please contact us using the following details:

Telephone: 0300 111 8050

Email: cocontacttracing@staffordshire.gov.uk

You can find further advise about supporting employees in the workplace here: [NHS Test and Trace in the workplace - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/nhs-test-and-trace-in-the-workplace)